

VIOLET WATER SUPPLY CORPORATION

P.O. BOX 1146, ROBSTOWN, TX 78380
OFFICE-361/387/3350, FAX-361/387/5248
E-MAIL: VIOLETWATER@AOL.COM
WEBSITE: VIOLETWSC.COM

FEES:

MEMBERSHIP FEE: \$ 150.00
CAPITAL BUYIN FEE: \$1,500.00
INSTALLATION FEE: \$1,400.00
CUSTOMER SERVICE INSPECTION: \$ 80.00
BORING FEE: AT CUSTOMER EXPENSE
FEASIBILITY STUDY (if applicable): \$3,500.00

RATES: \$39.21 - FIRST 2,000 GALLONS
\$13.69 - EVERY THOUSAND GALLONS OVER 2,000
\$.05 - UTILITY TAX

PAYMENT DUE DATE: 15TH OF EACH MONTH
LATE CHARGE FEE: \$15.00 IF NOT RECEIVED BY THE 15TH
RETURN CHECK FEE: \$25.00
LOCKOUT/RECONNECT FEE: \$74.00
OFFICE HOURS: 7:30 A.M. TILL 4:00 P.M. MONDAY THROUGH FRIDAY
LUNCH 11 A.M. – 12:30 P.M. DAILY
CLOSED WEEKENDS AND HOLIDAYS

MEMBERSHIP REQUIREMENTS:

- 1. COMPLETED SERVICE APPLICATION PACKAGE WITH ALL FEES.**
- 2. ALL APPLICATIONS MUST BE APPROVED BY THE BOARD OF DIRECTORS (MEETINGS ARE 4th MONDAY OF EACH MONTH)**
- 3. PROOF OF OWNERSHIP OF PROPERTY – (DEED)**
- 4. COMPLETED AND NOTARIZED RIGHT-OF-WAY EASEMENT FORM (INCLUDED IN APPLICATION PACKAGE)**
- 5. CERTIFIED SERVICE INSPECTION PERFORMED BY LICENSED CUSTOMER SERVICE INSPECTOR (FORM INCLUDED IN APPLICATION PACKAGE DUE UPON INSTALLATION OF METER AND HOOK UP TO RESIDENCE)**
- 6. A MAP OF THE SERVICE LOCATION**

"This institution is an equal opportunity provider and employer".

If you wish to file a Civil Rights program complaint of discrimination, complete the USDA program Discrimination Complaint Form, found online at "http://www.ascr.usda.gov/complaint_filing_cust.html", or at any USDA office, or call (866)6329992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W. Washington, D.C. 20250-9410, by fax (202)690-7442 or email at program.intake@usda.gov.

CORPORATION USE ONLY

Date Approved: _____
Service Classification: _____
Cost: _____
Work Order Number: _____
Eng. Update: _____
Account Number: _____
Service Inspection Date: _____

Violet WATER SUPPLY CORPORATION
SERVICE APPLICATION AND AGREEMENT

Please Print: DATE _____ SERVICE TO START ON: _____

APPLICANT'S NAME _____

CO-APPLICANT'S NAME _____

CURRENT BILLING ADDRESS:

FUTURE BILLING ADDRESS:

PHONE NUMBER - Home (____) ____ - ____ Work (____) ____ - ____ CELL PHONE (____) ____ - ____

E-MAIL ADDRESS: _____

PROOF OF OWNERSHIP PROVIDED BY _____

DRIVER'S LICENSE NUMBER OF APPLICANT _____

LEGAL DESCRIPTION OF PROPERTY (Include name of road, subdivision with lot and block number)

PREVIOUS OWNER'S NAME AND ADDRESS (if transferring Membership)

POOL/POND/WELL ____ (YES) ____ (NO)

NUMBER OF LIVESTOCK _____

SPRINKLER SYSTEM ____ (YES) ____ (NO)

NUMBER IN FAMILY _____

SPECIAL SERVICE NEEDS OF APPLICANT _____

NOTE: FORM MUST BE COMPLETED BY PROPERTY OWNER/APPLICANT ONLY. A MAP OF SERVICE LOCATION REQUEST MUST BE ATTACHED.

The following information is requested by the Federal Government in order to monitor compliance with Federal laws prohibiting discrimination against applicants seeking to participate in this program. You are not required to furnish this information, but are encouraged to do so. This information will not be used in evaluating your application or to discriminate against you in any way. However, if you choose not to furnish it, we are required to note the race/national origin of individual applicants on the basis of visual observation or surname.

☐ White, Not of Hispanic Origin ☐ Black, Not of Hispanic Origin ☐ American Indian or Alaskan Native ☐ Hispanic ☐ Asian or Pacific Islander ☐ Other (Specify) ☐ Male ☐ Female

EQUAL OPPORTUNITY PROGRAM

VIOLET WATER SUPPLY CORPORATION CUSTOMER SERVICE AGREEMENT

The Corporation shall sell and deliver water service to the Applicant and the Applicant shall purchase, receive, and/or reserve service from the Corporation in accordance with the bylaws and tariff of the Corporation as amended from time to time by the Board of Directors of the Corporation. Upon compliance with said policies, including payment of a Membership Fee, the Applicant qualifies for Membership as a new applicant or continued Membership as a transferee and thereby may hereinafter be called a Member.

The Member shall pay the Corporation for service hereunder as determined by the Corporation's tariff and upon the terms and conditions set forth therein, a copy of which has been provided as an information packet, for which Member acknowledges receipt hereof by execution of this agreement. A copy of this agreement shall be executed before service may be provided to the Applicant.

The Board of Directors shall have the authority to discontinue service and cancel the Membership of any Member not complying with any policy or not paying any utility fees or charges as required by the Corporation's published rates, fees, and conditions of service. At any time service is discontinued, terminated or suspended, the Corporation shall not re-establish service unless it has a current, signed copy of this agreement.

If this agreement is completed for the purpose of assigning utility service as a part of a rural domestic water system loan project contemplated with the Rural Development, an Applicant shall pay an Indication of Interest Fee in lieu of a Membership Fee for the purposes of determining:

- a. The number of taps to be considered in the design and
- b. The number of potential ratepayers considered in determining the financial feasibility of constructing:
 - 1) A new water system or
 - 2) Expanding the facilities of an existing water system.

The Applicant hereby agrees to obtain, utilize, and/or reserve service as soon as it is available. Applicant, upon qualification for service under the terms of the Corporation's policies, shall further qualify as a Member and the Indication of Interest Fee shall then be converted by the Corporation to a Membership Fee. Applicant further agrees to pay, upon becoming a Member, the monthly charges for such service as prescribed in the Corporation's tariff. Any breach of this agreement shall give cause for the Corporation to liquidate, as damages, the fees previously paid as an indication of interest. In addition to any Indication of Interest Fees forfeited, the Corporation may assess a lump sum of \$300.00 as liquidated damages to defray any losses incurred by the Corporation. If delivery of service to said location is deemed infeasible by the Corporation as a part of this project, the Applicant shall be denied Membership in the Corporation and the Indication of Interest Fee, less expenses, shall be refunded. The Applicant may re-apply for service at a later date under the terms and conditions of the Corporation's policies. For the purposes of this agreement, an Indication of Interest Fee shall be of an amount equal to the Corporation's Membership Fees.

All water shall be metered by meters to be furnished and installed by the Corporation. The meter connection is for the sole use of the Member or customer and is to provide service to only one (1) dwelling or one (1) business. Extension of pipe(s) to transfer utility service from one property to another, to share, resell, or submeter water to any other persons, dwellings, businesses, or property, etc., is prohibited.

The Corporation shall have the right to locate a water service meter and the pipe necessary to connect the meter on the Member's property at a point to be chosen by the Corporation, and shall have access to its property and equipment located upon Member's premises at all reasonable and necessary times for any purpose connected with or in the furtherance of its business operations, and upon discontinuance of service the Corporation shall have the right to remove any of its equipment from the Member's property. The Member shall install, at their own expense, any necessary service lines from the Corporation's facilities and equipment to the point of use, including any customer service isolation valves, backflow prevention devices, clean-outs, and other equipment as may be specified by the Corporation. The Corporation shall also have access to the Member's property for the purpose of inspecting for possible cross-connections, potential contamination hazards, illegal lead materials, and any other violations or possible violations of state and federal statutes and regulations relating to the federal Safe Drinking Water Act or Chapter 341 of the Texas Health & Safety Code or and the corporation's tariff and service policies.

The Corporation is responsible for protecting the drinking water supply from contamination or pollution which could result from improper practices. This service agreement serves as notice to each customer of the restrictions which are in place to provide this protection. The Corporation shall enforce these restrictions to ensure the public health and welfare. The following undesirable practices are prohibited by state regulations:

- a. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an airgap or an appropriate backflow prevention assembly in accordance with state regulations.
- b. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the proper installation of an airgap or a reduced pressure-zone backflow prevention assembly and a service agreement must exist for annual inspection and testing by a certified backflow prevention device tester.
- c. No connection which allows condensing, cooling, or industrial process water to be returned to the public drinking water supply is permitted.
- d. No pipe or pipe fitting which contains more than .25 % lead may be used for the installation or repair of plumbing on or after July 1, 1988, at any connection which provides water for human consumption.
- e. No solder or flux which contains more than 0.2 % lead may be used for the installation or repair plumbing on or after July 1, 1988, at any connection which provides water for human consumption.

The Corporation shall maintain a copy of this agreement as long as the Member and/or premises are connected to the public water system. The Member shall allow their property to be inspected for possible cross-connections, potential contamination hazards, and illegal lead materials. These inspections shall be conducted by the Corporation or its designated agent prior to initiating service and periodically thereafter. The inspections shall be conducted during the Corporation's normal business hours.

The Corporation shall notify the Member in writing of any cross-connections or other undesirable practices which have been identified during the initial or subsequent inspection. The Member shall immediately correct any undesirable practice on their premises. The Member shall, at their expense, properly install, test, and maintain any backflow prevention device required by the Corporation. Copies of all testing and maintenance records shall be provided to the Corporation as required. Failure to comply with the terms of this service agreement shall cause the Corporation to either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Member.

In the event the total water supply is insufficient to meet all of the Members, or in the event there is a shortage of water, the Corporation may initiate the Emergency Rationing Program as specified in the Corporation's Tariff. By execution of this agreement, the Applicant hereby shall comply with the terms of said program.

By execution hereof, the Applicant shall hold the Corporation harmless from any and all claims for damages caused by service interruptions due to waterline breaks by utility or like contractors, tampering by other Member/users of the Corporation, normal failures of the system, or other events beyond the Corporation's control.

The Applicant shall grant to the Corporation permanent recorded easement(s) dedicated to the Corporation for the purpose of providing reasonable rights of access and use to allow the Corporation to construct, maintain, replace, upgrade, parallel, inspect, test and operate any facilities necessary to serve that Applicant as well as the Corporation's purposes in providing system wide service for existing or future members.

By execution hereof, the Applicant shall guarantee payment of all other rates, fees, and charges due on any account for which said Applicant owns a Membership. Said guarantee shall pledge any and all Membership Fees against any balance due the Corporation. Liquidation of said Membership Fees shall give rise to discontinuance of service under the terms and conditions of the Corporation's tariff.

By execution hereof, the Applicant agrees that non-compliance with the terms of this agreement by said Applicant shall constitute denial or discontinuance of service until such time as the violation is corrected to the satisfaction of the Corporation.

Any misrepresentation of the facts by the Applicant on any of the four pages of this agreement shall result in discontinuance of service pursuant to the terms and conditions of the Corporation's tariff.

Please answer the following with a Y (yes), N (no), or NA (not applicable):

1. Do you own the property where your water service will be located? _____
2. Have you provided proof of ownership? (Example: Copy of Warranty Deed or the first page of the Settlement Statement) _____
3. Do you fully understand that only ONE DWELLING, STORE, RENT HOUSE OR ESTABLISHMENT may be served from ONE METER as per state law? _____
4. Do you fully understand that a monthly minimum water service fee will apply monthly on each meter, regardless of water usage? _____
5. Do you reside on the property where your meter is located? _____
6. Do you agree and understand that as a property owner, you are required to maintain a membership in order to maintain water service to the property, regardless of whether or not a renter resides at the residence? _____
7. Do you agree and understand that you will notify this office of each new renter change and sign a Billing Authorization Form for each new renter and that each renter is required to complete a Rental Agreement Application and as member of record you are responsible for any bills if renter does not pay.

CUSTOMER AGREEMENT: BY SIGNING THIS APPLICATION FOR PUBLIC UTILITY SERVICE, I AGREE TO COMPLY WITH THE UTILITY'S TARIFF AND BYLAWS AND RULES AND REGULATIONS OF THE TCEQ AND OTHER APPLICABLE REGULATORY AGENCIES. I GRANT ALL NECESSARY EASEMENTS AND RIGHT OF ENTRY AND INSPECTION.

I GUARANTEE PROMPT PAYMENT OF ALL UTILITY BILLS FOR THE SERVICE ADDRESS PRINTED ABOVE. I AGREE TO REMAIN RESPONSIBLE FOR UTILITY BILLS FOR THIS SERVICE ADDRESS FROM THE DATE OF SERVICE IS STARTED UNTIL THE DATE SERVICE IS TERMINATED. I UNDERSTAND THAT SERVICE WILL NOT BE TERMINATED VOLUNTARILY UNTIL I REQUEST IT IN WRITING.

I AGREE TO TAKE NO ACTIONS TO CREATE A HEALTH HAZARD OR OTHERWISE ENDANGER THE UTILITY'S PLANT, ITS PERSONNEL, OR ITS CUSTOMERS. I AGREE TO PUT NO UNUSUAL, NON-DOMESTIC DEMANDS ON THE UTILITY SYSTEM WITHOUT NOTICE TO AND PERMISSION FROM THE UTILITY.

I HAVE BEEN MADE AWARE OF THE COPY OF THE UTILITY'S TARIFF (AVAILABLE IN THE VIOLET WSC OFFICE) AND I AGREE TO PAY THE RATES IN THE TARIFF AND ABIDE BY THE REQUIREMENTS IN THIS APPLICATION. I ACKNOWLEDGE THAT THE RATES AND/OR TERMS OF SERVICE IN THE TARIFF MAY BE CHANGED IN THE FUTURE AND THAT I WILL BE SUBJECT TO SUCH CHANGES.

APPLICANT SIGNATURE: _____

UTILITY REPRESENTATIVE: _____

DATE: _____

UNITED STATES DEPARTMENT OF AGRICULTURE

Rural Utilities Service

RIGHT OF WAY EASEMENT

(General Type Easement)

KNOW ALL MEN BY THESE PRESENTS that _____ and wife, _____ (hereinafter called "Grantors"), in consideration of one dollar (\$1.00) and other good and valuable consideration paid by VIOLET WATER SUPPLY CORPORATION, (hereinafter called "Grantee"), the receipt and sufficiency of which is hereby acknowledged, does hereby grant, bargain, sell, transfer, and convey to said Grantee, its successors, and assigns, a perpetual easement with the right to erect, construct, install, and lay and thereafter access and use, operate, inspect, repair, maintain, replace, upgrade, parallel and remove water distribution lines and appurtenances and any other facilities necessary to serve Grantors' property as well as the Grantee's current and future system wide customers, over and across _____ acres of land, more particularly described in instrument recorded under Clerk's File Number _____ in the Official Public Records of Nueces County, Texas, together with the right of ingress and egress over Grantor's adjacent lands for the purpose for which the above mentioned rights are granted. The easement hereby granted shall not exceed 15' in width, and Grantee is hereby authorized to designate the course of the easement herein conveyed except that when the pipeline(s) is installed, the easement herein granted shall be limited to a strip of land 15' in width, the center line thereof being the pipeline as installed.

Grantee shall have such other rights and benefits necessary and/or convenient for the full enjoyment and use of the rights herein granted, including without limitation, (1) the reasonable right of ingress and egress over and across lands owned by Grantor which are contiguous to the easement; (2) the reasonable right from time to time to remove any and all paving, undergrowth and other obstructions that may injure Grantee's facilities and appurtenances or interfere with the construction, maintenance, inspection, operation, protection, repair, alteration, testing, replacement, upgrading, relocation, (as above limited), substitutions or removal thereof; and (3) the right to abandon-in-place any and all water supply lines, service lines and associated appurtenances, such that Grantee shall have no obligation or liability to Grantor or their successors or assigns to move or remove any such abandoned lines or appurtenances.

In the event the county or state hereafter widens or relocates any public road so as to require the relocation of this water line as installed, Grantor further grants to Grantee an additional easement over and across the land described above for the purpose of laterally relocating said water lines as may be necessary to clear the road improvements, which easement hereby granted shall be limited to a strip of land 15' in width with the center line thereof being the pipeline as relocated.

The consideration recited therein shall constitute payment in full for all damages sustained by Grantors by reason of the installation of the structures referred to herein and the Grantee will maintain such easement in a state of good repair and efficiency so that no unreasonable damages will result from its use to Grantors' premises. This agreement together with other provisions of this grant shall constitute a covenant running with the land for the benefit of the Grantee, its successors, and assigns. The Grantor covenants that he is the owner of the above described land and that said lands are free and clear of all encumbrances and liens except the following:

NONE

Grantor does hereby bind itself, its successors and assigns, to **WARRANT AND FOREVER DEFEND**, all and singular, the easement herein granted to Grantee, or Grantee's successors and assigns, against every person whomsoever claiming, or to claim, the same or any part thereof.

IN WITNESS WHEREOF the said Grantor has executed this instrument this the ____ day
____ of, 20____.

THE STATE OF TEXAS §
§
COUNTY OF NUECES §

GIVEN UNDER MY HAND AND SEAL OF OFFICE this the ____ day
of_____, 20____.

NOTARY PUBLIC – STATE OF TEXAS

YOU CAN NOW REQUEST THAT PERSONAL INFORMATION CONTAINED IN OUR UTILITY RECORDS NOT BE RELEASED TO UNAUTHORIZED PERSONS

The Texas Legislature has enacted a bill, which was effective September 1, 1993, allowing publicly-owned utilities to give their customers the option of making the customer's address, telephone number, account records, and social security number confidential. {TX Utility Code Confidential, Subchapter B. 182.052 (a)}

THERE IS NO CHARGE FOR THIS SERVICE

Simply complete the form at the bottom of this page and return it to:

VIOLET WATER SUPPLY CORPORATION
P.O. BOX 1146
ROBSTOWN, TX 78380

Your response is not necessary if you do not want this service.

WE MUST STILL PROVIDE THIS INFORMATION UNDER LAW TO CERTAIN PERSONS.

We must still provide this information to (1) an official or employee of the state or a political subdivision of the state, or the federal government acting in an official capacity; (2) an employee of a utility acting in connection with the employee's duties; (3) a consumer reporting agency; (4) a contractor or subcontractor approved by and providing services to the utility or to the state, a political subdivision of the state, the federal government, or an agency of the state or federal government; (5) a person for whom the customer has contractually waived confidentiality for personal information; or (6) another entity that provides water, wastewater, sewer, gas, garbage, electricity, or drainage service for compensation.

Detach and Return This Section

Yes, I want you to make my personal information (address, telephone number, and social security number) confidential.

Name of Account Holder

Account Number

Address

Area Code/Telephone Number

City, State, Zip Code

Signature

**VIOLET WATER SUPPLY CORPORATION
NOTICE OF REQUIREMENT TO COMPLY WITH THE SUBDIVISION AND SERVICE EXTENSION
POLICY**

Pursuant to Chapter 13.2502 of the Texas Water Code, Violet Water Supply Corporation hereby gives notice that any person who subdivides land by dividing any lot, tract, or parcel of land, within the service area of Violet Water Supply Corporation, Certificate of Convenience and Necessity No. 10920 in Nueces County, into two or more lots or sites for the purpose of sale or development, whether immediate or future, including re-subdivision of land for which a plat has been filed and recorded or requests more than two water service connections on a single contiguous tract of land must comply with Violet Water Supply's "Subdivision Policy" contained in Violet Water Supply Corporation's tariff.

VIOLET WATER SUPPLY CORPORATION IS NOT REQUIRED TO EXTEND RETAIL WATER SERVICE TO A SERVICE APPLICANT IN A SUBDIVISION WHERE THE DEVELOPER OF THE SUBDIVISION HAS FAILED TO COMPLY WITH THE SUBDIVISION POLICY.

Applicable elements of the Subdivision include:

Evaluation by Violet Water Supply Corporation of the impact a proposed subdivision service extension will make on Violet Water Supply Corporation's water supply service system and payment of the costs for this evaluation;

Payment of reasonable costs or fees by the developer for providing water supply service capacity above and beyond the existing system capacity;

Payment of fees for reserving water supply capacity;

Forfeiture of reserved water supply service capacity for failure to pay applicable fees;

Payment of costs of any improvements to Violet Water Supply Corporation's system that is necessary to provide the water;

Construction according to design approved by Violet Water Supply Corporation and dedication by the developer of water facilities within the subdivision to Violet Water Supply following inspection.

Violet Water Supply Corporation's tariff and a map showing Violet Water Supply Corporation's service area may be reviewed at Violet Water Supply Corporation's office, at 3861 CR 61, Robstown, TX 78380. The tariff and service area map also are filed of record at the Texas Commission on Environmental Quality in Austin, Texas and may be reviewed by contacting the TCEQ, c/o Utility Rates and Services Section, Water Utilities Division, P.O. Box 13087, Austin, Texas 78711.

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FEES THAT ARE EXTRA AND AT THE EXPENSE OF THE CUSTOMER

INCLUDING BUT NOT LIMITED TO:

* FEASIBILITY STUDY\$3,500.00

*BORING OF THE ROAD FOR INSTALLING A METER FROM OUR MAIN LINE THAT RUNS ON THE OPPOSITE SIDE OF THE ROAD. THIS IS CONTRACTED OUT AND A TOTAL PRICE IS GIVEN WHEN THE JOB IS DONE. INSTALLMENT PAYMENTS CAN BE SET UP WITH THE OFFICE AFTER THE JOB IS FINISHED. THIS COST IS AT THE EXPENSE OF THE CUSTOMER AND IS DETERMINED AFTER AN APPLICATION IS MADE WITH THE VIOLET WATER SUPPLY OFFICE. THE FIELD MANAGER WILL GO OUT AND CHECK THE PURCHASED PROPERTY TO DETERMINE IF BORING IS NEEDED.

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