## RATES \& POLICIES

Listed below, you will find our current rates and policies. If you do not find the information you need, please contact our office and we will provide it foryou.
St art up Fees for New Customers: $\$ 3,130.00$
Late Charge Fee (after $15^{\text {th }}$ ): $\quad \$ 15.00$
Return Check Fee: $\$ 25.00$
Lockout/Reconnect Fee: \$74.00

Standard Residential Service Rates (3/4", 5/ 8", and 1" Meters)

Monthly Minimum:
\$37.10
Water Included W/ Minimum

2,000 gallons

Charges for water used in excess of 2,000 gallons

2,001+ gallons
\$12.95/1,000 gallons
*Average Billing Example:

| Usage | Bill Tot al |
| :--- | :---: |
| 2,000 | $\$ 26.50$ |
| 5,000 | $\$ 54.25$ |
| 10,000 | $\$ 100.50$ |
| 25,000 | $\$ 239.25$ |
| 30,000 | $\$ 285.50$ |

The average water bill during the off-peak months is 7,300 (\$75.53)
The average water bill during the peak or summer months is 16,800 (\$163.40)
*There is a $.05 \%$ utility tax imposed by the Texas Commission on Environmental Quality on all water balances.

How to Calculate a Bill:

If the meter reading shows a usage of 37,400 gallons, an example of how the bill would be calculated is as follows:
(Please note- Rates listed below are for example purposes only).

1. $0-2,000$ gallons are included with the monthly minimum
\$ 37.10
2. Usage between 2,000-37,400 is \$12.95/1,000 (35.4 x \$12.95)
\$327.45
3. Tot al water charges are the sum of all the above
\$353.95

Billing Policies: Water meters are read on or around the 15th of each month. Once all of the readings are collected and processed, a bill is generated and mailed to each account on or around the $28^{\text {th }}$ of each month. The payment for that bill is due on the $15^{\text {th }}$ thereafter. If the $15^{\text {th }}$ falls on a weekend or holiday, then payment will be due on the next regular business day.

