VIOLET WATER SUPPLY CORPORATION

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January 8, 2021

Dear Member/Customer

Reference: Monitoring and Reporting Violation Failure

The Violet WSC water system, PWS ID 1780015 has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public Water systems are required to properly disinfect water before distribution, maintain acceptable disinfection residuals within the distribution system, monitor the disinfectant residual at various locations throughout the distribution system, and report the results of that monitoring to TCEQ on a quarterly basis.

Results of regular monitoring are an indicator of whether or not your drinking water is safe from microbial contamination.

This violation occurred in the monitoring period of the 3^{rd} quarter of 7/01/2020 - 9/30/202020.

We are taking the following actions to address this issue.

1. Preparing and sending a copy of the DLQOR (Disinfectant Level Quarterly Operating Report) to TCEQ by the 10th of the first month of each quarter.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e. people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have any questions regarding this matter, you may contact Ronald Hoelscher, Manager, at 361-387-3350.

Posted/Delivered: January 12, 2021

"This institution is an equal opportunity provider and employer".

If you wish to file a Civil Rights program complaint of discrimination, complete the USDA program Discrimination Complaint Form, found online at "http://www.ascr.usda.gov/complaint_filing_cust.html, or at any USDA office, or call (866)6329992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W. Washington, D.C. 20250-9410, by fax (202)690-7442 or email at <u>program.intake@usda.gov</u>.